



Parent/Carer Code of Conduct

Introduction

The school is committed to nurturing respectful relationships and active partnerships with parents and carers. We believe that our students' learning journeys are enriched through positive and reciprocal home and school relationships and we value the diversity of our community and respect the rights, beliefs and practices of individuals and their families.

This Parent Code of Conduct is intended to guide you in your dealings with staff, other parents, students and the wider school community. It articulates the school's key expectations of both staff and parents with regard to respectful relationships and behaviours. It also specifies the school's position with regard to unacceptable behaviours that do not align with the schools' principles, community and culture. In promoting and upholding this culture:

We expect that staff will:

- Communicate with you regularly regarding your child's learning, development and wellbeing
- Provide opportunities for involvement in your child's learning
- Maintain confidentiality over sensitive issues
- Relate with and respond to you in a respectful and professional manner
- Ensure that there is a timely response to any concerns raised by you

We expect parent/carers will:

- Support the school in its efforts to maintain a positive teaching and learning environment
- Understand the importance of healthy parent/staff/young person relationships and strive to build these relationships
- Adhere to the school's policies, as outlined on the school website
- Refraining from engaging in malicious, judgemental, racist or vexatious comments or complaints about the school including its staff and young people (either directly or online)
- Respectful courteous written and spoken communication with anyone within the school community. Abusive language, aggressive or violent behaviour will not be tolerated
- Not posting on any form of social media, images of young people that would bring the school into disrepute or without parental/carers consent
- Not sharing email addresses of young people, parents/carers, staff without permission
- Not smoking on school grounds or within 5 meters of the school boundary (This is required by Queensland law)
- Not attending school if affected by alcohol or any other intoxicant or possessing alcohol on school grounds unless it has been sanctioned for a school event
- Showing proper care and regard for school property and the property of others
- Supporting school policies which form part of the school's enrolment agreement

What if expectations are not met?

If a parent/carers acts in a way that does not meet the schools expectations:

- A Request that the parent/carers cease their inappropriate communication/behaviour
- Inform the parent/carers that unless the inappropriate communication ceases, the staff member may put an end to the phone call, meeting or discussion
- Request another staff member to be present for the remainder of the meeting
- Lodge a complaint against the offending parent/carers
- The parent/carers may be requested to leave the school premises or school activity

When a parent behaves in such unacceptable ways, the Principal or Senior Staff member will seek to resolve the situation and repair relationships through discussion and/or mediation.

Where a parent/carers' behaviour is deemed likely to cause ongoing harm, distress or danger to members of the school community we may exercise our legal right to impose a temporary or permanent ban of the parent/carers entering the school premises or school activities. In an extreme act of violence that causes physical harm to a member of the school community and/or property, the matter may be reported to the police for investigation.

Complaints handling process

The school takes seriously any issues that are brought to its attention. If parents express their concerns to the school, they can expect that the school will act in accordance with its policies, procedures, and complaints handling policy and guidelines.